

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Attorney Docket No. 9296

Application of:

John C. Goodwin III

Art Unit: 3627

Serial No.: 09/822,583

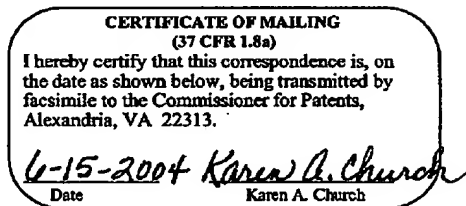
Examiner: L. Jasmin

Filed: March 30, 2001

For: **SYSTEM AND METHOD OF MANAGING PRODUCT RETURNS**

**AMENDMENT INCLUDING A SHOWING OF COMMON  
OWNERSHIP UNDER 37 CFR §1.104(a) (5) (i)**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450



Sir:

In response to the Office Action mailed March 15, 2004,  
please enter the following Amendment and Remarks:

**IN THE CLAIMS**

Please amend claims 1-3 and 5.